

SunDial T5HO

Q:	How do I get a replacement ballast for my SunDial T5HO fixture?
A:	Please contact the dealer from whom you purchased the SunDial T5HO about getting a replacement ballast. If you need help finding a dealer please contact our customer service for assistance.
Q:	Can the SunDial T5HO be used on freshwater plant aquariums?
A:	Yes, in fact the SunDial T5HO can help create beautiful freshwater planted aquaria. Many people who use the SunDial T5HO for plants swap the actinic lamp(s) out for 10,000 daylight lamps or the Freshwater Pink T5HO lamps.
Q:	How long should the lamps be on for?
A:	Different species of plants and invertebrates will require varying photoperiods. Please contact the dealer from whom you purchase your livestock to determine how long your particular lights should be left on.
Q:	Can the Lunar Lights be left on all the time?
A:	The SunDial T5HO Lunar lights are photocell-controlled, so they will only come on when the T5 lamps are off and the room is fairly dark. The Lunar light switch can be used to turn off the Lunar lights so that they do not operate even when the main lights are off in case Lunar lighting is not desired.
Q:	Are replacement parts available?
A:	Yes. Your dealer can order most replacement parts for all of our products.
Q:	Can the SunDial T5HO be installed in a canopy?
A:	The SunDial T5HO is specifically designed to be a simple lighting solution for aquariums with canopy tops. The SunDial T5HO requires only an open back to the canopy to allow the warm air to exit from the rear mounted fan on the fixture.
Q:	Does the fan need to run while the lamps are in operation?
A:	The fan is wired into the fixture so that it will be activated with one set of lamps. It is recommended that the actinic lamps be used on this same circuit so that the fan comes on first and goes off last when the actinics are used in a dawn/dusk lighting scheme.
Q:	What type of corals can be raised using SunDial T5HO fixtures?
A:	The SunDial T5HO fixtures will support nearly all types of corals and anemones. Depending on the level of coral growth you desire you may want to consider the Current HQI systems for coral species such as Acropora or Tridacna Clams. For detailed lighting information please see the guide listed on the support section of the website.
Q:	Half of my bulbs are not working. I've replaced the bulbs and they still won't light. What can I do?
A:	If you've replaced the old bulbs with new bulbs and the new bulbs still aren't working (or you've swapped the bulbs around in the fixture) then your next step would be to replace the ballast. Please contact your dealer for any warranty and non-warranty replacement parts and ballasts.
Q:	What are the advantages of High Output T5 lighting?
A:	High Output (HO) T5 Lighting produces the highest lumen per watt of any lighting available on the market, and produces very little heat while the lamps have a longer lifespan than other lighting.
Q:	How do I remove the lamps from the sockets?
A:	Rotate the lamps in the socket until the rotating portion of the socket lines up with the vertical cutout, allowing the lamp' pins to slide out of the socket.
Q:	How do I set the timers on the SunDial T5HO?
A:	Instructions for setting up the timer can be found in the instruction manual included with the unit or on our website www.current-usa.com , or copy and paste the following URL into your web browser: http://www.current-usa.com/files/SunDialT5HO_manual.pdf You can also find additional tips in our support section under "Hot Tips"
Q:	One of the timers on my SunDial appears not to be working-can this be replaced?
A:	Unfortunately the timer on the SunDial T5HO is not able to be replaced. Please contact your dealer about replacing the unit if the timer fails within the warranty period.
Q:	Can I just run 3 of the 4 lamps in my SunDial T5HO fixture?
A:	The SunDial contains two internal electronic ballasts that operate two lamps each. It is possible to run just two lamps off the same ballast but you cannot run 3 lamps.
Q:	I custom made my own canopy for my aquarium. It is a completely closed canopy with no cutouts in the back or sides-will this be a problem for the SunDial?
A:	The SunDial T5HO is designed for use with a standard canopy that has an open back. The SunDial features a fan that pulls hot air from the fixture and expels it out the open back side of a standard canopy.
Q:	Two bulbs are out on my SunDial T5HO fixture-is this a ballast issue?
A:	This is symptomatic of a bad lamp, which will cause both lamps on the same ballast not to work or to flash briefly. Try putting the bulbs that are working in these sockets just to make sure there is not a ballast or socket issue. If they work try putting one 1 of the bulbs that was not working before in the sockets that are working. If both bulbs fail to light you know that that is the lamp that is the problem. If not try the other lamp as you may only need a single replacement lamp.