

## Nova Extreme Retrofit - FAQ's

<p>Q: How do I get a replacement ballast for my Nova Extreme Retrofit?</p>
<p>A: Please contact the dealer from whom you purchased the Nova Extreme Retrofit about getting a replacement ballast. If you need help finding a dealer please contact our customer service for assistance.</p>
<p>Q: Can the Nova Extreme Retrofit be used on freshwater plant aquariums?</p>
<p>A: Yes, in fact the Nova Extremes can help create beautiful freshwater planted aquaria. Many people who use the Nova Extreme for plants swap the actinic lamp(s) out for daylight lamp or the Freshwater Pink T5HO lamps.</p>
<p>Q: How long should the lamps be on for?</p>
<p>A: Different species of plants and invertebrates will require varying photoperiods. Please contact the dealer from whom you purchase your livestock to determine how long your particular lights should be left on.</p>
<p>Q: Are replacement parts available?</p>
<p>A: Yes. Your dealer can order most replacement parts for all of our products.</p>
<p>Q: Can the Nova Extreme Retrofit be installed in any type of canopy?</p>
<p>A: Most canopies sold in the aquarium industry are designed to accommodate retrofit fixtures like the Nova Extreme Retrofit. Please consult your dealer about the canopy you have to determine if it is possible to add the Nova Extreme Retrofit kit.</p>
<p>Q: What type of corals can be raised using Nova Extreme fixtures?</p>
<p>A: The Nova Extreme fixtures will support nearly all types of corals and anemones. Depending on the level of coral growth you desire you may want to consider the Current HQI systems for coral species such as Acropora or Tridacna Clams. For detailed lighting information please see the guide listed on the support section of the website.</p>
<p>Q: Half of my bulbs are not working. I've replaced the bulbs and they still won't light. What can I do?</p>
<p>A: If you've replaced the old bulbs with new bulbs and the new bulbs still aren't working (or you've swapped the bulbs around in the fixture) then your next step would be to replace the ballast. Please contact your dealer for any warranty and non-warranty replacement parts and ballasts.</p>
<p>Q: My Nova Retrofit Kit won't light up. I've tried switching bulbs and ballasts and they won't light up. What am I doing wrong?</p>
<p>A: Please refer to the instructions for setting up your Nova Extreme Retrofit Kit. Make sure that the end caps are set up exactly according to the instructions. If the wiring going to the end caps is reversed the lamps will not light.</p>